



T&C'S
GIFT VOUCHER

Gift Voucher Terms and Conditions

1. **Validity:** Each gift voucher ("Voucher") is valid for a period of one year from the date of issue unless otherwise specified on the Voucher.
2. **Extension of Expiry Date:** If a Voucher holder wishes to request an extension of the expiry date, they must contact our team before the expiration of the original voucher. Extensions are granted at the discretion of our management team.
3. **Redemption:** Vouchers can be redeemed for services or products up to the value stated on the Voucher. If a purchase exceeds the Voucher's value, the remaining amount must be paid using another payment method.
4. **Non-Refundable:** Vouchers are non-refundable and cannot be exchanged for cash in part or full.
5. **Transferability:** Vouchers are transferable and may be used by anyone in possession of the Voucher. The responsibility for the safekeeping of the Voucher lies with the Voucher holder.
6. **Lost or Stolen Vouchers:** We are not responsible for lost, stolen, or unauthorized use of Vouchers. Lost or stolen Vouchers will not be replaced or refunded.
7. **Partial Redemption:** Partially used Vouchers cannot be refunded, and any remaining balance will be voided at the expiry date.
8. **Amendments to Terms and Conditions:** We reserve the right to amend these terms and conditions without prior notice.
9. **Governing Law:** These terms and conditions shall be governed by and construed in accordance with the laws of the jurisdiction in which the issuer of the Voucher operates.
10. **Queries:** For any queries or issues related to Voucher usage or terms, please contact our customer service team.

Please ensure that you read and understand these terms and conditions before using your Voucher. Your use of the Voucher constitutes acceptance of these terms and conditions.